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How the University responded to the challenges of COVID-19

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### E-Learning at ELTE before March of 2020

- 3 LMS systems were supported: Moodle, Canvas and Coospace
- Education Development and Talent Support Department
- CANVAS and MOODLE trainings
- Recognition and financial support
- Support counselling, troubleshooting, personal consultation

Challenges related to distance learning – COVID-19 epidemics

- Teachers had very few and unevenly distributed digital skills to be used
- Distance learning is not just e-Learning
- Teachers and students needed more support than among normal circumstances
- Distance learning is a completely new approach under difficult circumstances
- Some of the lessons learnt might be sustainable

#### Actions

- Central direction from senior management: JOKT Epidemiological Operational Coordinating Body formed in 27th of February.
- Special break for students
- Integration of MS Teams with Neptun SIS
- Revive a network: e-Learning experts from Faculties aiming to help
- From 23rd of March, Distance Learning started at ELTE.

#### Results

- In the first weeks of launch:
  - 8800 courses had a digital version
  - There were near 1000 video conferences daily
  - 12000 ELTE citizens were collaborating
- At the end of the semester:
  - Less than 1% of the courses were cancelled
  - 10000 users are collaborating daily in our platforms
  - On average there are 800 video conferences a day
  - Thesis submission became available using the Neptun SIS

### Plans

- Managing online final and oral examinations and PhD Thesis defences successfully
- Panopto System in all campuses for broadcasting and capturing lectures
- More support by technical staff and instructional designers
- Methodology trainings for more people (teachers and administrative staff)
- More efficient student support in the distance and online learning
- Develop existing LMS systems based on the suggestions of the teachers

### Thank you for your attention!

BUDAPP

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